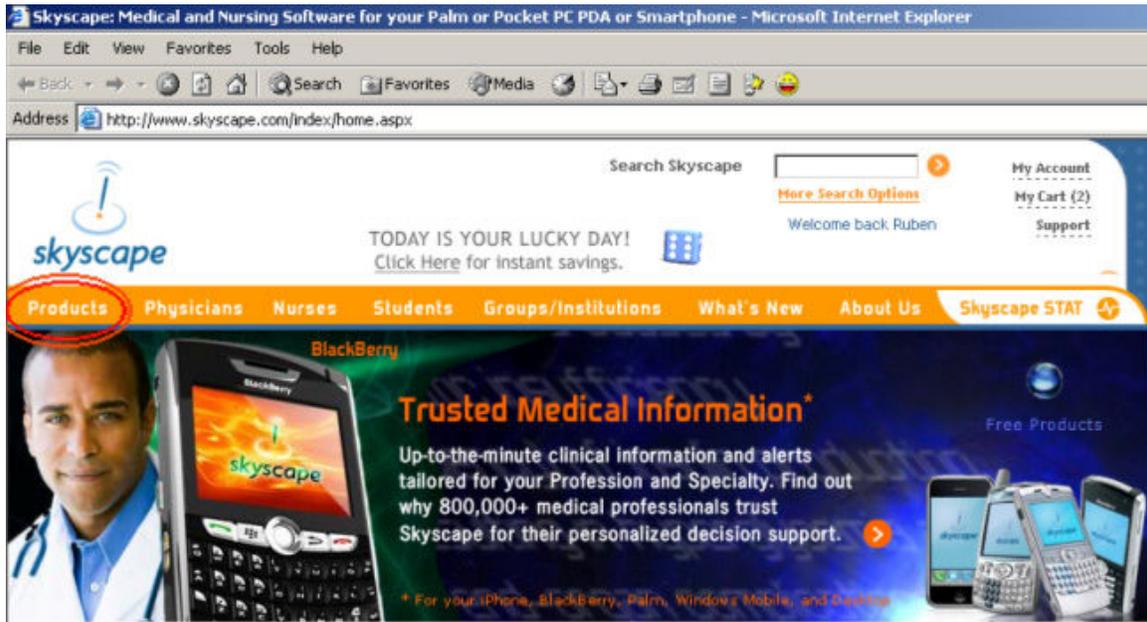


1. You can start your searching or browsing on our Products page. Check out the categories by clicking on Products.



2. You can browse by Profession, Specialties, or Clinical & Drug Resources.

The screenshot shows the Skyscape website interface. At the top, there is a search bar with the text "Search Skyscape" and a "More Search Options" link. To the right, there are links for "My Account", "My Cart (2)", and "Support". A promotional banner reads "TODAY IS YOUR LUCKY DAY! Click Here for instant savings." Below this is a navigation menu with items: "Products", "Physicians", "Nurses", "Students", "Groups/Institutions", "What's New", "About Us", and "Skyscape STAT".

On the left side, there are links for "View By Speciality", "View By Subject", "New Releases", "Product Advisor", and "Gift Certificates". The main content area is titled "Products" and contains a paragraph: "Skyscape features the largest portfolio of trusted resources and tools that can be tailored to suit your needs for your profession as well as speciality. So you can be confident knowing you're receiving only the most relevant information from a comprehensive, continuously updated suite of resources."

Below this paragraph, there are three columns of links, each enclosed in a red box:

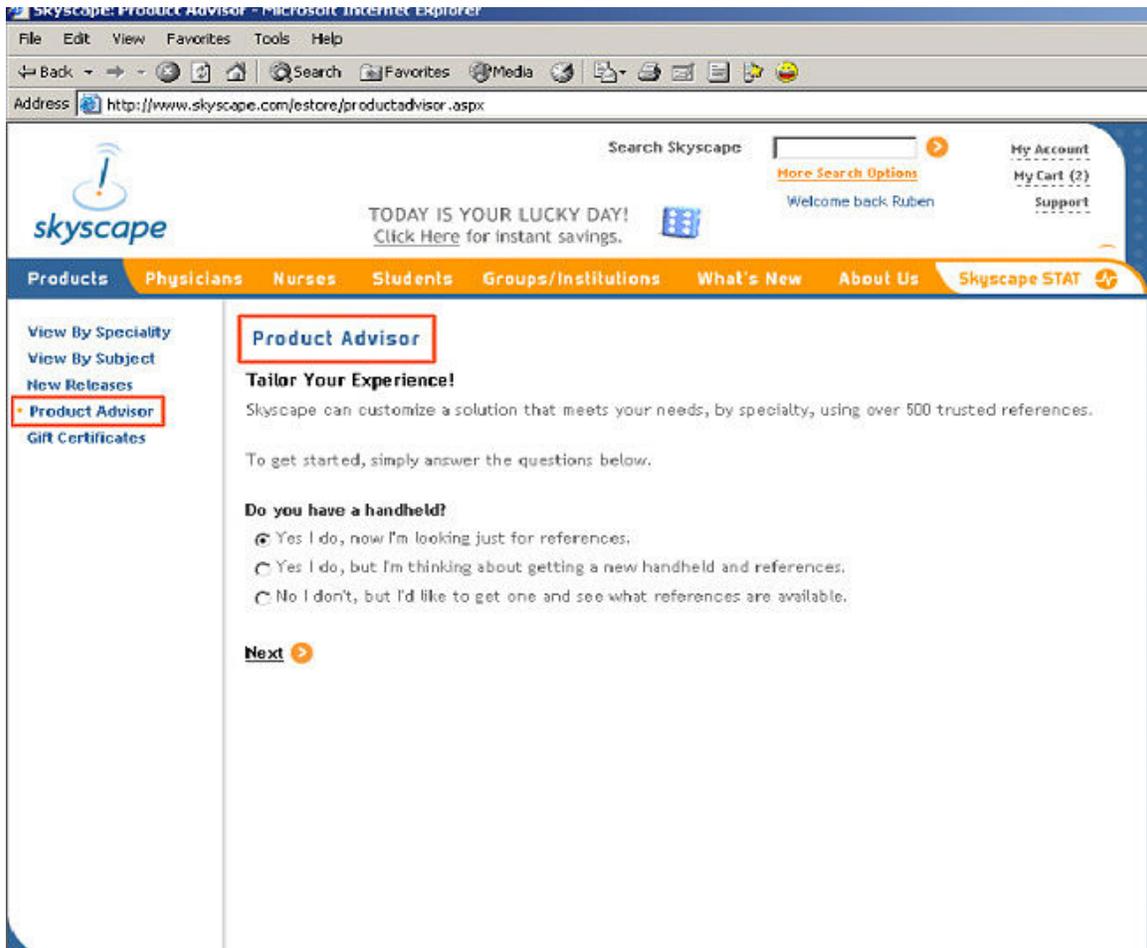
- PROFESSION**
  - Physicians
  - Physician Assistants
  - Nursing
  - Nurse Practitioners
  - Students/Residents
  - Pharmacists
  - EMS/Paramedic
  - Veterinarians
- CLINICAL & DRUG RESOURCES**
  - Drug Guides
  - Interaction Analyzers
  - Laboratory Testing/Diagnostics
  - Formulary
  - Dictionaries
  - Clinical Trials
  - Evidence-Based Medicine
  - Breaking Medical News
  - Coding
  - Calculators
  - Journals
- EDUCATION & TRAINING**
  - Point of Care CME
  - CME STAT **new**
  - Board Reviews
  - Patient Education

To the right of these columns, there are two promotional sections:

- Great Product Offer**: "Labs 360° **new** \$49.95" with an "Add to Cart" button.
- Featured Product**: "Washington Manual™ of Surgery \$49.95" with an "Add to Cart" button, and "CME STAT **new** FREE!" with a "Learn More" button.

At the bottom of the red box, there is a section for "FEATURED PRODUCTS" which is currently empty.

3. If you're feeling unsure about how to start, no worries! Visit our helpful Product Advisor to learn about which products are best for you. It will ask you a few questions.

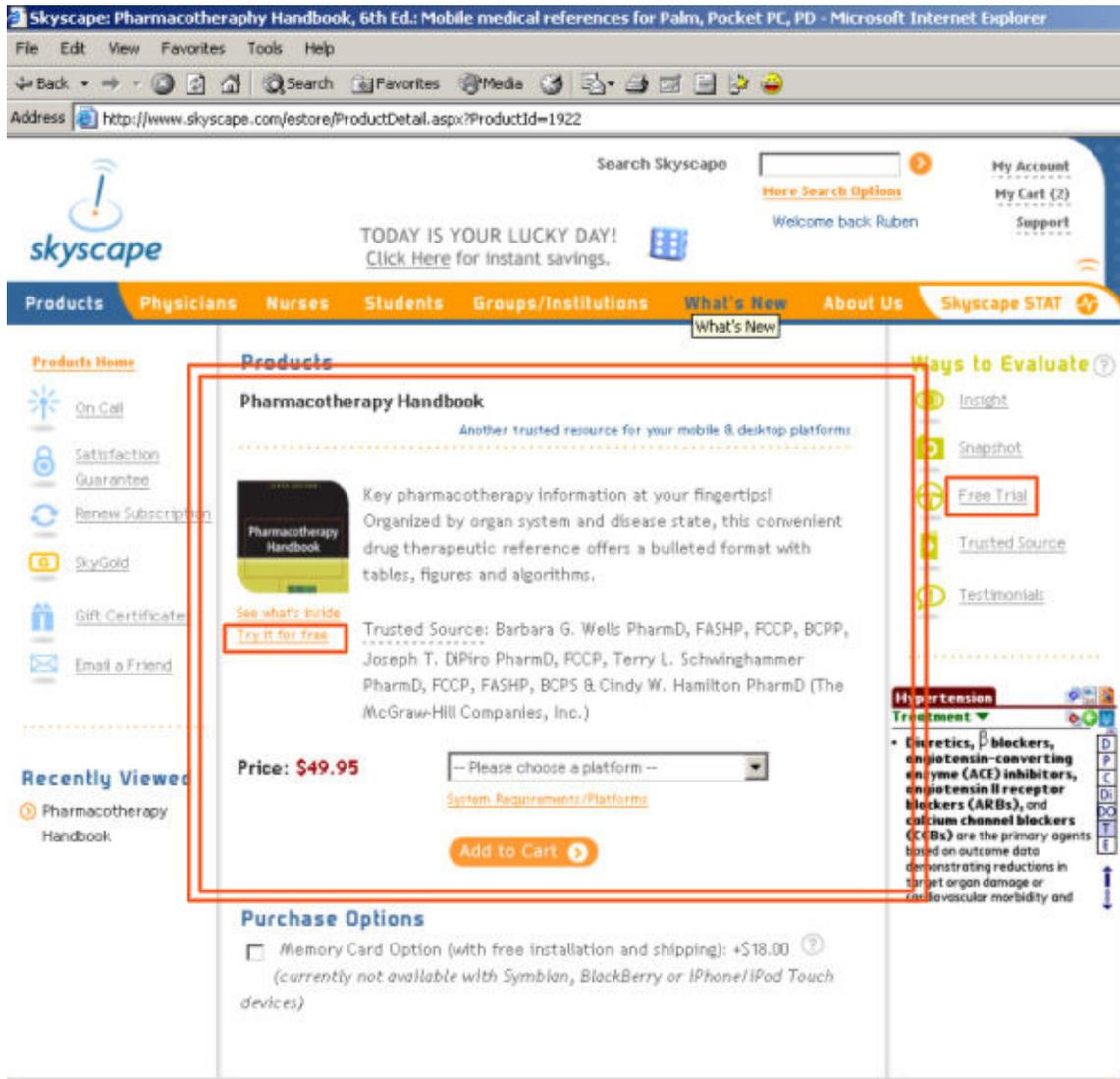


4. Based on your answers, the product advisor will generate a list of programs you might be interested in.

The screenshot shows the Skyscape website interface. At the top, there is a search bar and navigation links like 'My Account', 'My Cart (2)', and 'Support'. Below the search bar, a promotional message reads 'TODAY IS YOUR LUCKY DAY! Click Here for instant savings.' The main navigation bar includes 'Products', 'Physicians', 'Nurses', 'Students', 'Groups/Institutions', 'What's New', 'About Us', and 'Skyscape STAT'. On the left side, there is a sidebar with options: 'View By Speciality', 'View By Subject', 'New Releases', 'Product Advisor', and 'Gift Certificates'. The main content area is titled 'Product Advisor' and is divided into two sections: 'Clinical References' and 'Drug Guides'. Each section lists products with their covers, titles, descriptions, prices, and 'Add to Cart' buttons. A red rectangular box highlights the product listings in both sections.

Product Title	Description	Price	Action
<b>Pharmacotherapy Handbook</b>	Key pharmacotherapy information at your fingertips! Organized by organ system and disease state, this convenient drug therapeutic reference offers a bulleted format with tables, figures and algorithms.	\$49.95	<a href="#">Add to Cart</a>
<b>Oxford Handbook of Clinical Specialities</b>	Continues to provide all the ideas and facts essential to those who will or who are already caring for patients whose needs may or may not fit within the traditional bounds of individual specialities.	\$35.95	<a href="#">Add to Cart</a>
<b>ABC of Dermatology</b>	This well established introduction to dermatology has been fully updated and revised for nurses and medical students, particularly useful in primary care.	\$44.95	<a href="#">Add to Cart</a>
<b>Drug Guides</b>			
<b>Mosby's Critical Care Drug Reference</b>	A comprehensive drug reference designed for all levels of clinicians, critical care physicians, advanced-practice nurses, and staff nurses in the critical care environment.	\$49.95	<a href="#">Add to Cart</a>
<b>Homeopathic Prescribing Pocket Companion</b>	Offers all the basic information that a pharmacist will ever need regarding homeopathic remedies. Outlines remedy types, potencies and how they	\$34.95	<a href="#">Add to Cart</a>

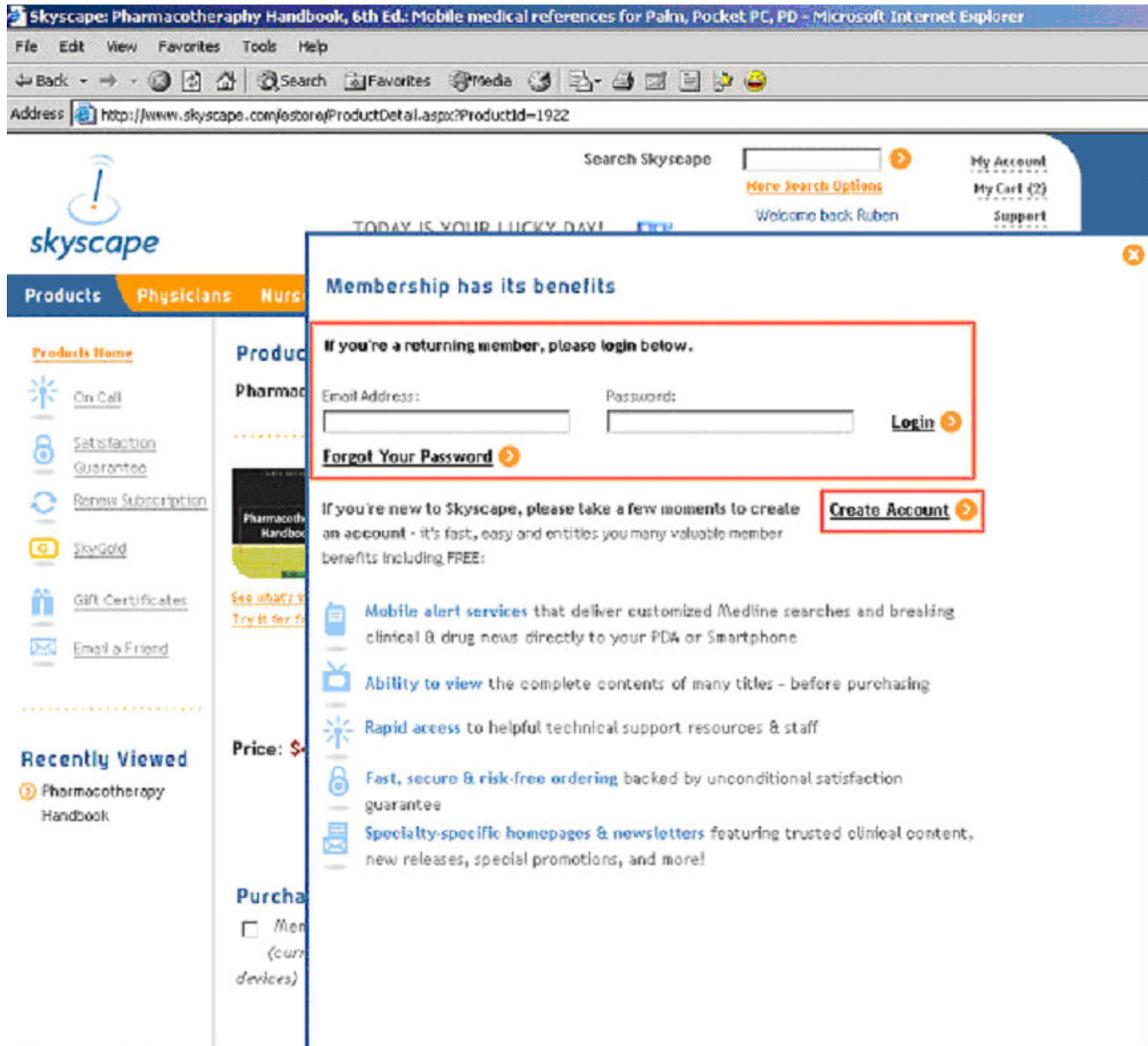
5. When you will click on a product, it will open the full product description page. If you want to quickly learn more about a program's contents without downloading anything, be sure to check out the "Try for Free" button. If you decide that you'd like to try it out, click the "Free Trial" button on the right hand side of the page. Alternatively, if you already know that you want to purchase the product, you can select the appropriate platform from the drop down list and click the Add to Cart button. To view the platforms the product works on, you can click on "System Requirements/Platforms".



6. If you click on Free Trial, you will be asked to login or create a new user account.

**New members:** If you've never had an account with us before, click "Create Account" and you'll be asked to enter some information about yourself. Be sure to give a valid email address so that you can stay informed about our new mobile products, services, promotions and medical news specially directed at your profession.

**Returning members:** Simply fill in your email address and password.



## 7. Step 1: Download the product

You now must select:

Operating System: Windows

Platform: Mobile handheld

Type of handheld: Pocket PC.

Then click "find download."

The screenshot shows a web page for downloading a product. The main content area is titled "Free Trial" and includes the following text: "Free trials are not available for the BlackBerry or Symbian devices at this time." Below this, the product name "Pharmacotherapy Handbook, 6th Ed." is displayed. A message states: "To provide you with the correct version of our product, please select from the choices below:"

Three selection boxes are highlighted with red borders:

- What is the operating system of your computer?**
  - Windows (98/ME/2000/XP/Vista) 
  - Mac (OS 9/OS X)
- Choose platform you wish to install and view the product on:**
  - Mobile device
  - Windows desktop PC
  - Both
- What type of device do you have?**
  - Palm OS®
  - Windows Mobile™/Pocket PC/Smartphone 
  - Or select brand...

At the bottom of the selection area is a button labeled "Find Download" with a right-pointing arrow.

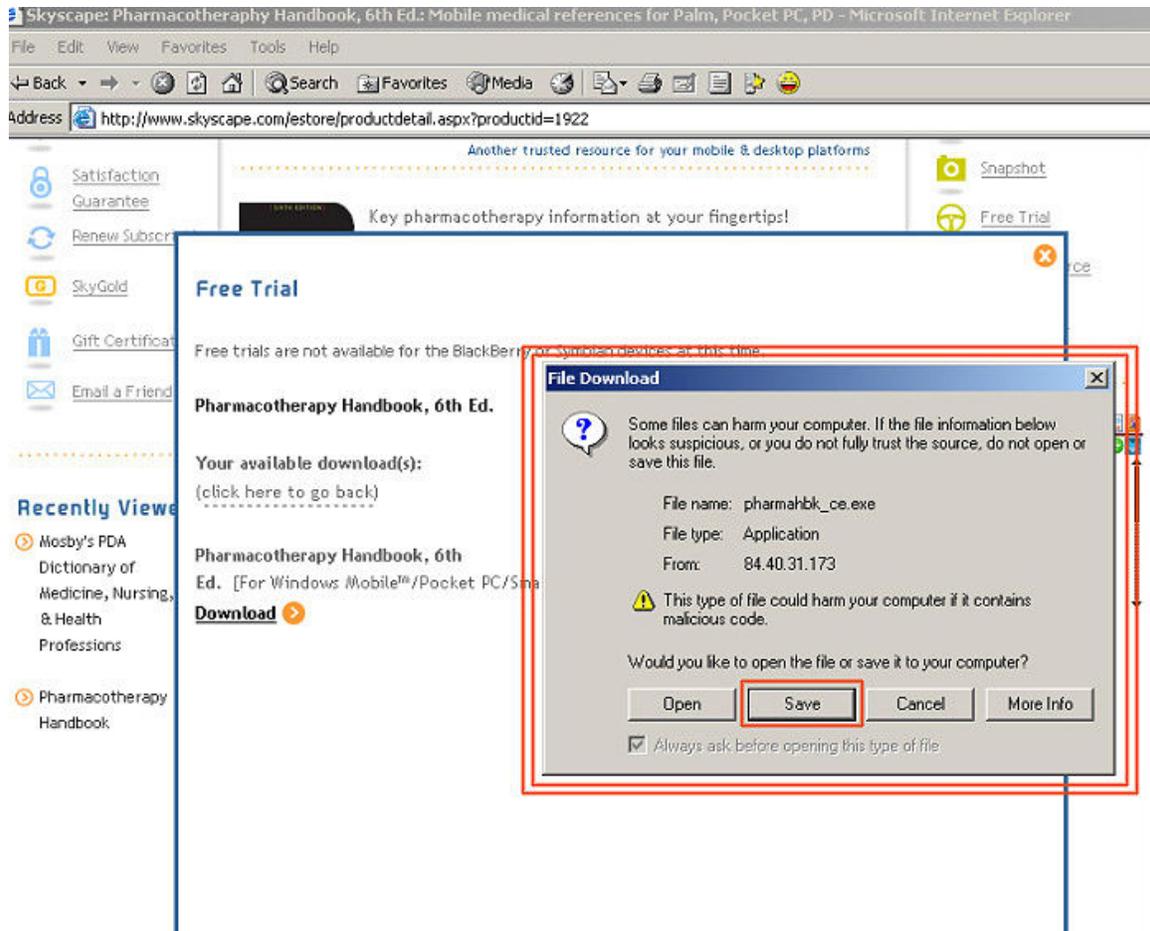
The page also features a left sidebar with navigation links: "Satisfaction Guarantee", "Renew Subscription", "SkyGold", "Gift Certificate", and "Email a Friend". A "Recently Viewed" section lists "Mosby's PDA Dictionary of Medicine, Nursing, & Health Professions" and "Pharmacotherapy Handbook". The top of the page includes a banner for "Another trusted resource for your mobile & desktop platforms" and a "Free Trial" button.

## 8 . Click Download

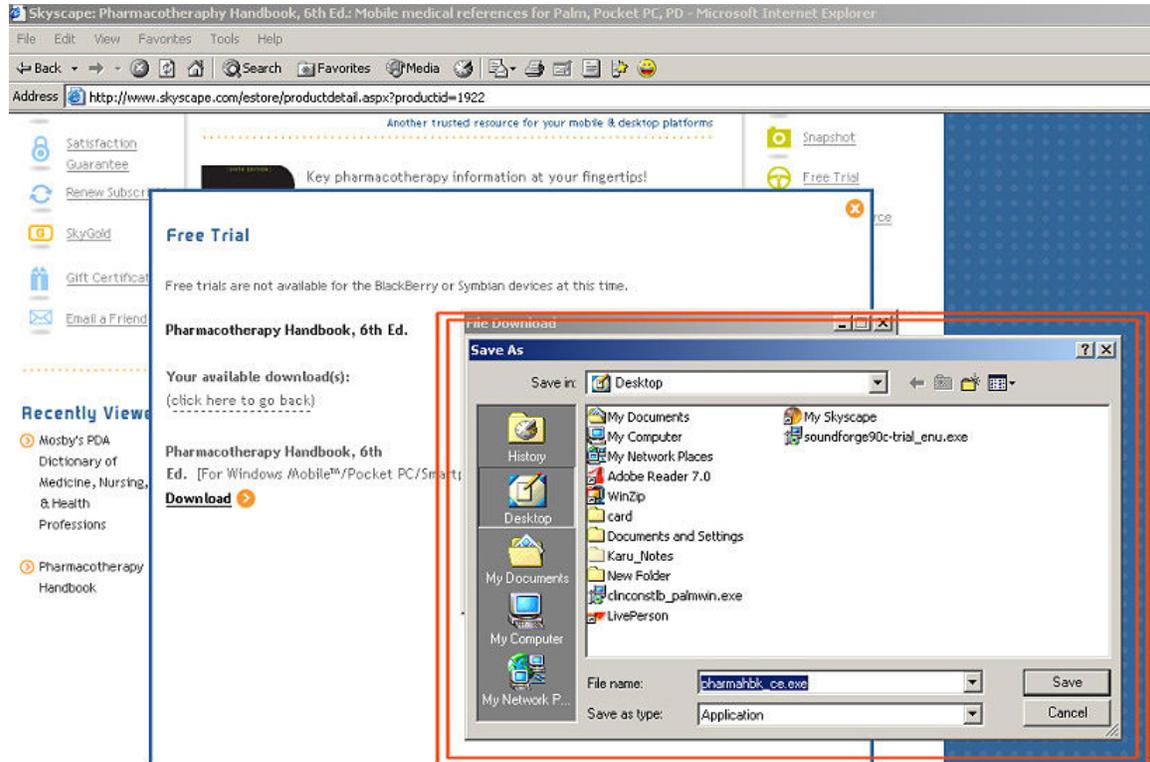
The screenshot shows a web browser window with the address bar displaying <http://www.skyscape.com/estore/productdetail.aspx?productid=1922>. The page content includes a navigation menu on the left with links like 'Satisfaction Guarantee', 'Renew Subscription', 'SkyGold', 'Gift Certificate', and 'Email a Friend'. Below this is a 'Recently Viewed' section listing 'Mosby's PDA Dictionary of Medicine, Nursing, & Health Professions' and 'Pharmacotherapy Handbook'. The main content area features a 'Free Trial' modal window with the following text: 'Free trials are not available for the BlackBerry or Symbian devices at this time.', 'Pharmacotherapy Handbook, 6th Ed.', 'Your available download(s): (click here to go back)', and 'Pharmacotherapy Handbook, 6th Ed. [For Windows Mobile™/Pocket PC/Smartphone]'. A red box highlights the 'Download' button with a right-pointing arrow. The browser's address bar and menu bar are also visible at the top.

9. Then, it will prompt you asking if you're really sure you want to download the file. The file name should appear as: **PRODUCTNAME\_ce.exe**

If the file name is correct, click "Save."

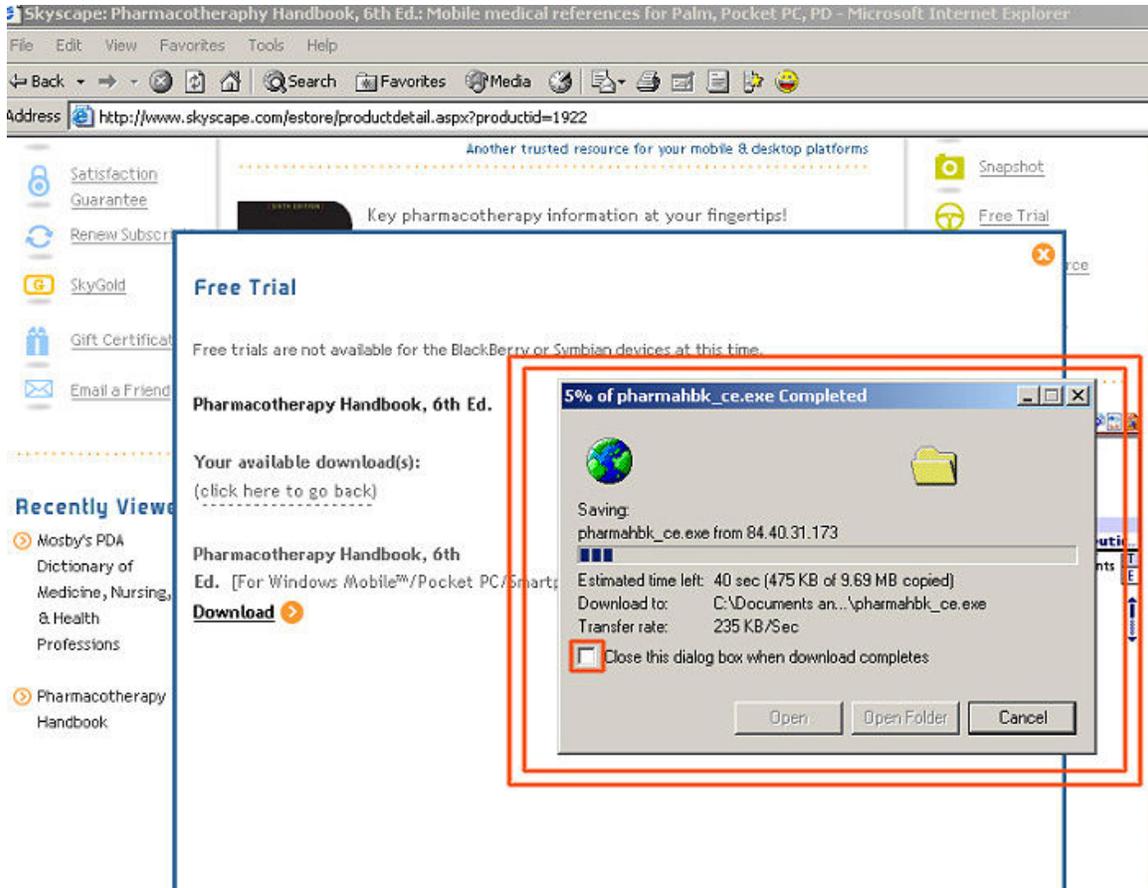


10. Chose a location to put it on your computer. We recommend that you save it directly to your desktop so it will be easy to locate. Click "**Save.**"

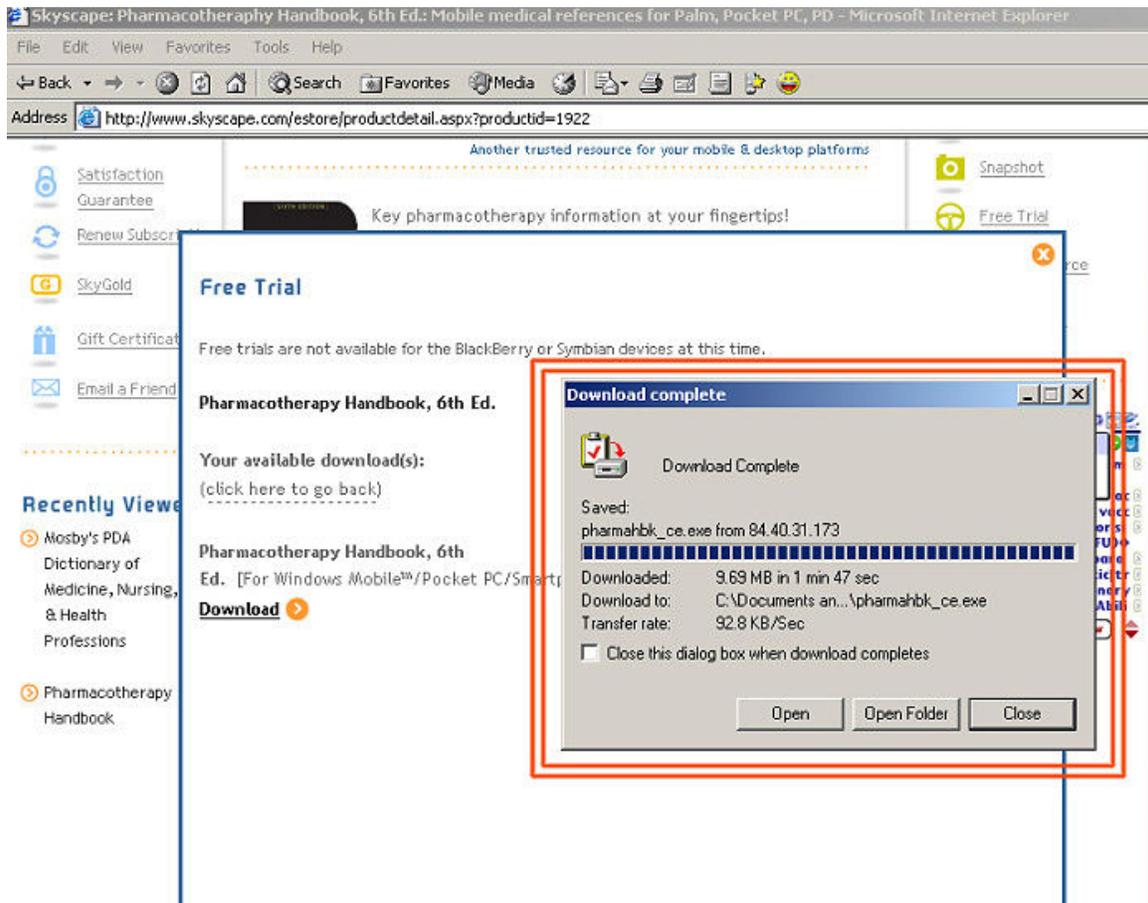


11. Then, the download will begin.

Be sure to unclick the box that says "Close this dialogue box when download completes."

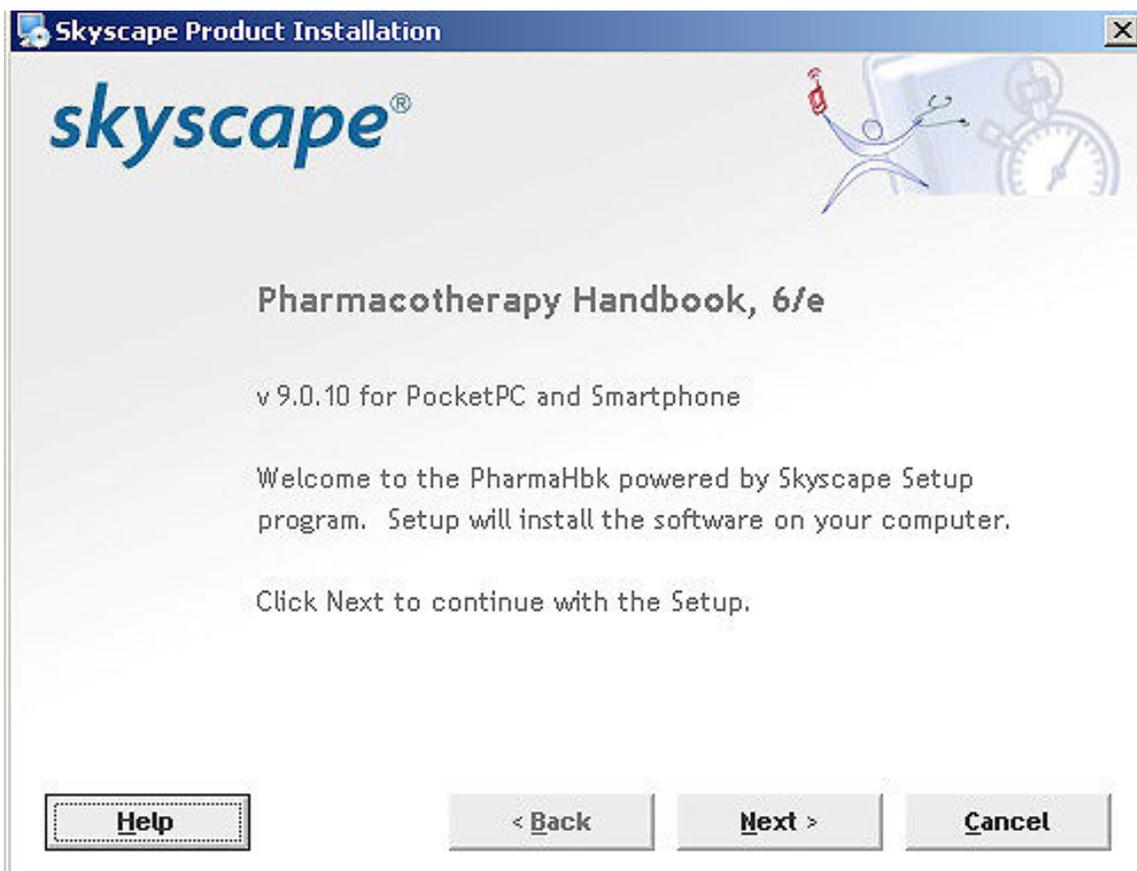


12. Once the download finishes, if you are ready to commence the installation, click "open" and run the installation. If not, you can click "close" and access it later by clicking on the link to the installation software on your desktop.

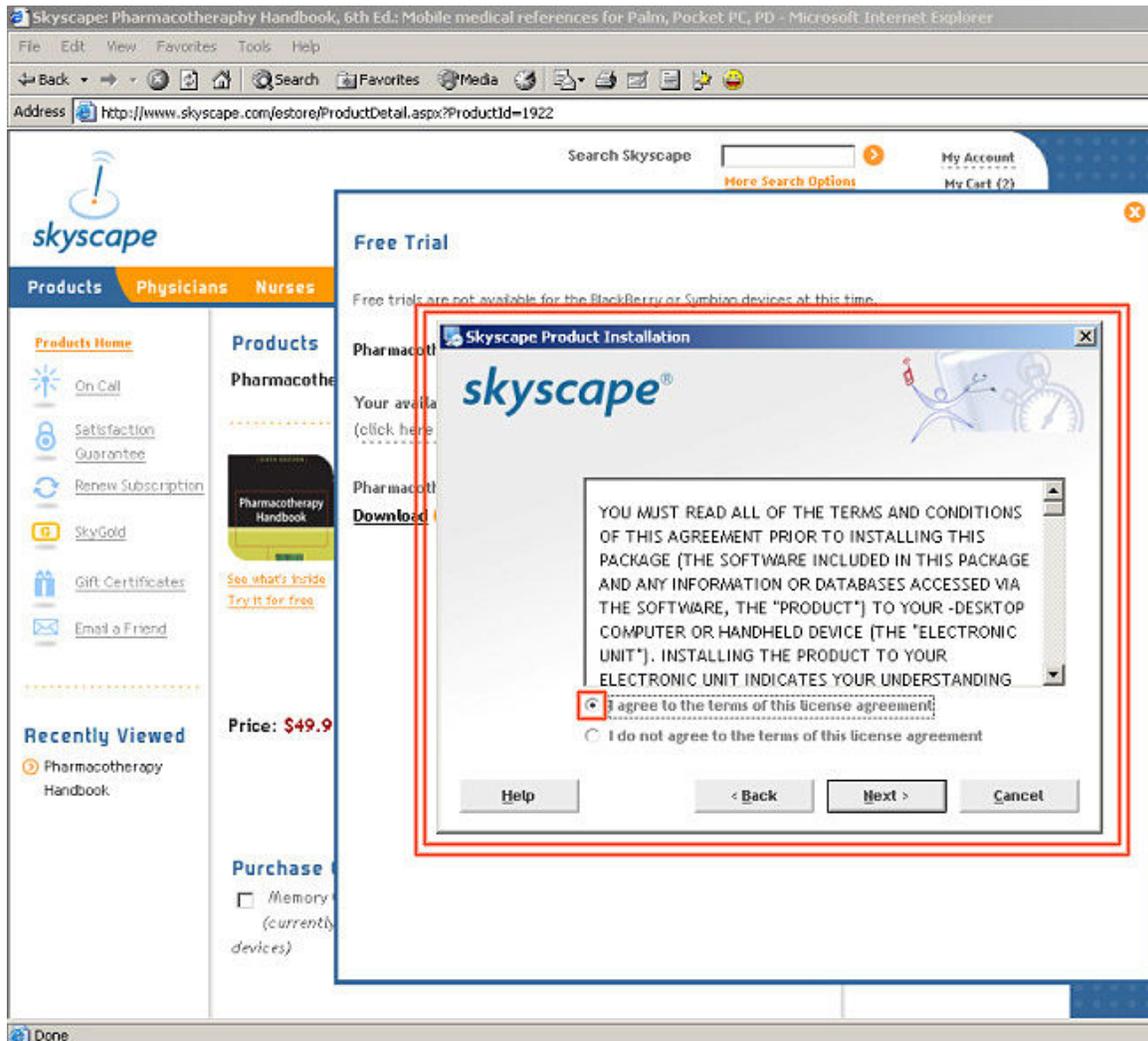


### 13. Step 2: Setup On Your PC

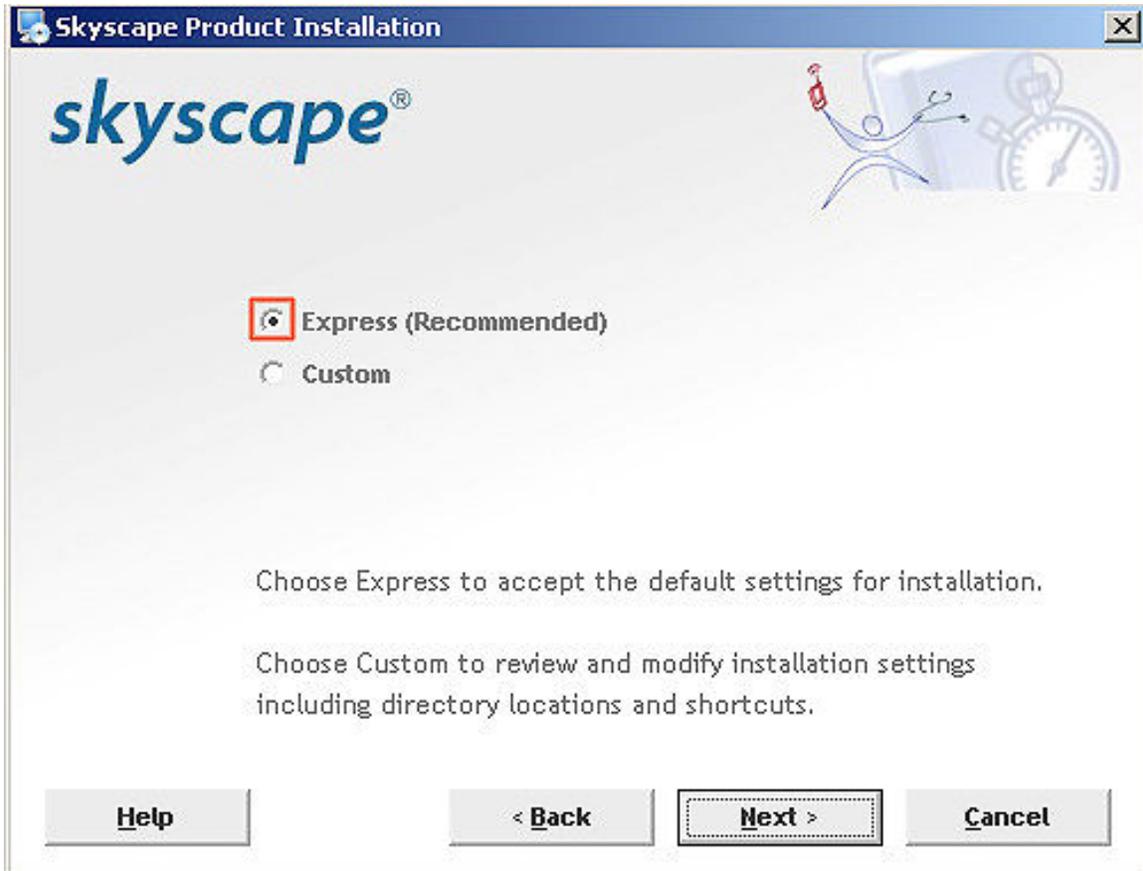
The installation process will start and bring you to a series of prompts. Please ensure that the software you downloaded is the proper software for the Pocket PC.



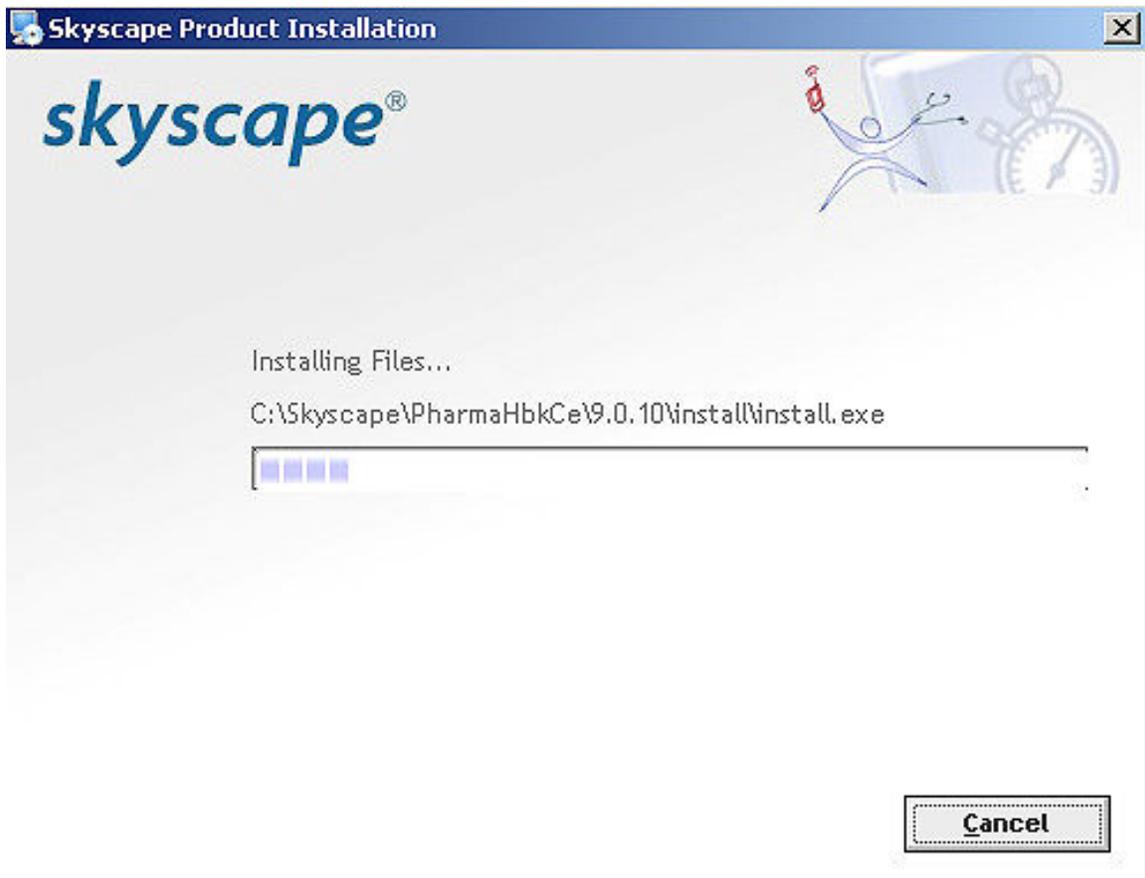
14. Read the agreement and click "I agree;" then click "next."



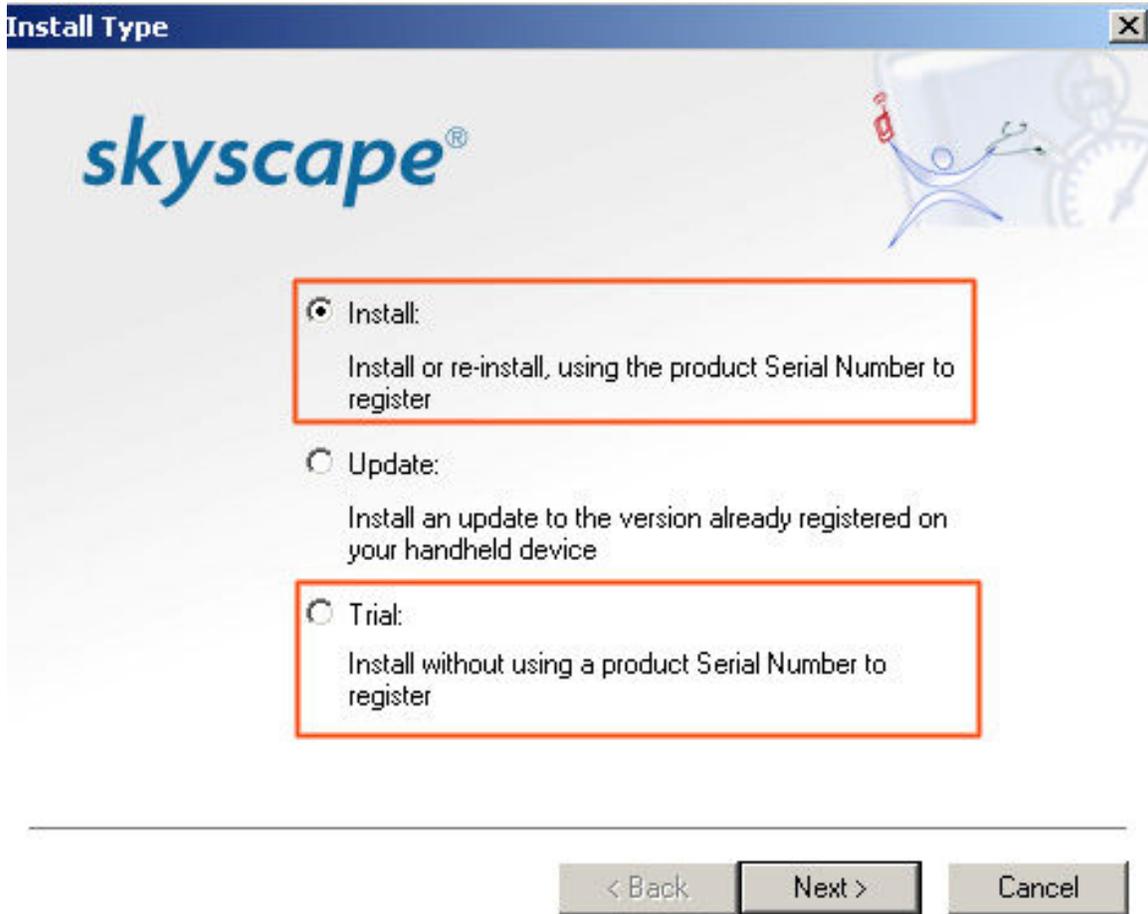
15. On this screen, you will be asked whether you want to perform an "express" or "custom" installation. We recommend that you select the "express" option for ease and speed.



16. You will then see the files been extracted



17. Select "Trial" if you wish to install the product in trial mode or else if you have purchased the product and have the product serial number, then select "Install"



18. If your name appears on the list under the "Existing Customer" field, then select it and click "next." If not, list your name under "New Customer" as you did when you created your Skyscape profile.

**Customer Profile** [X]

**skyscape**®

Please select an existing customer profile or enter your name in the "New Customer" field to start a new profile. This profile is used to manage your Skyscape products on this computer. In a later screen, you can select the PDA where you want to install your product.

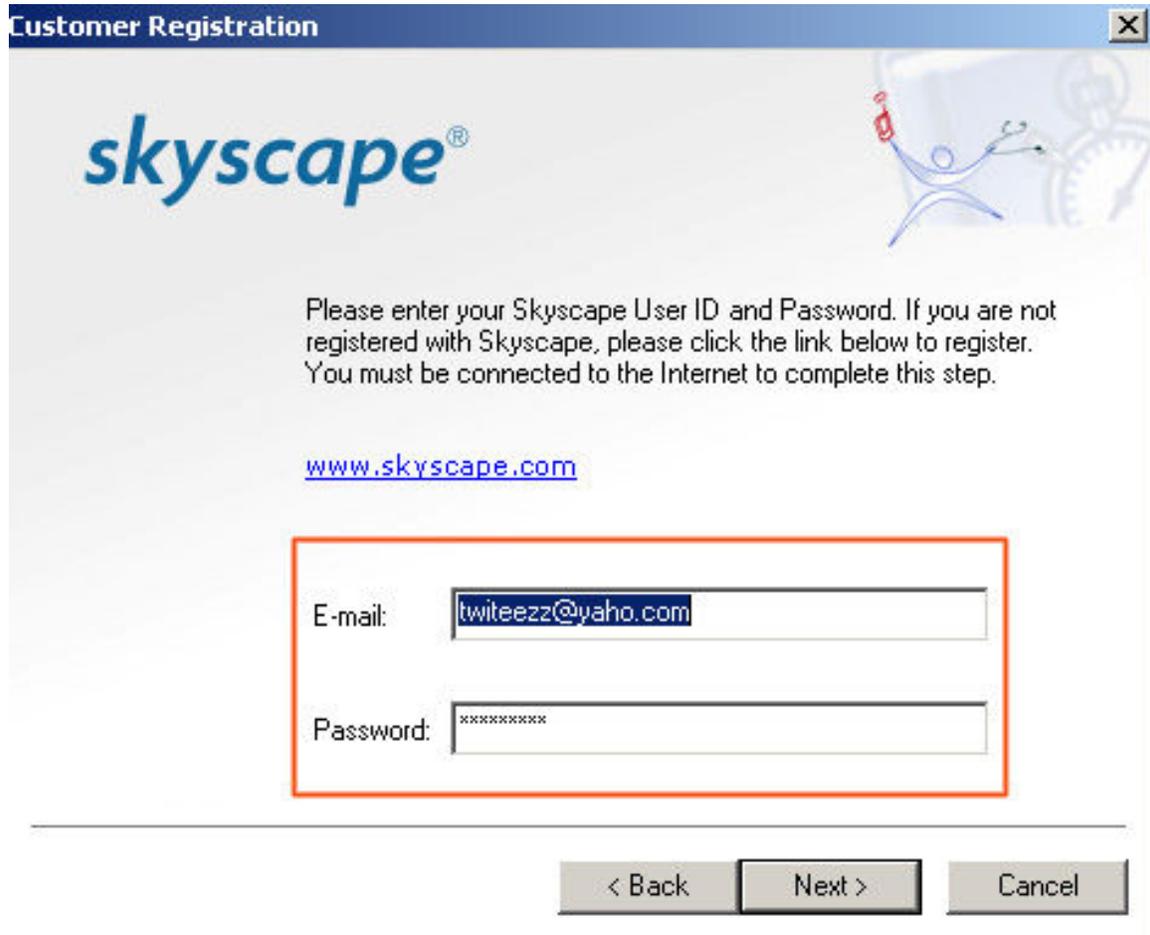
New Customer:

Existing Customer:

tweety

< Back    Next >    Cancel

19. This next screen will appear where you have to enter your Skyscape e-mail and password and hit "next."



The image shows a 'Customer Registration' window for Skyscape. The window title is 'Customer Registration' with a close button (X) in the top right corner. The Skyscape logo is in the top left. In the top right, there is a graphic of a person climbing a ladder next to a gear. The main text reads: 'Please enter your Skyscape User ID and Password. If you are not registered with Skyscape, please click the link below to register. You must be connected to the Internet to complete this step.' Below this is a blue hyperlink: [www.skyscape.com](http://www.skyscape.com). A red rectangular box highlights the input fields. The 'E-mail:' field contains 'twiteezz@yahoo.com' and the 'Password:' field contains 'xxxxxxxx'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

Customer Registration

**skyscape**<sup>®</sup>

Please enter your Skyscape User ID and Password. If you are not registered with Skyscape, please click the link below to register. You must be connected to the Internet to complete this step.

[www.skyscape.com](http://www.skyscape.com)

E-mail:

Password:

< Back    Next >    Cancel

20. Enter product serial number and click Next

Serial Number

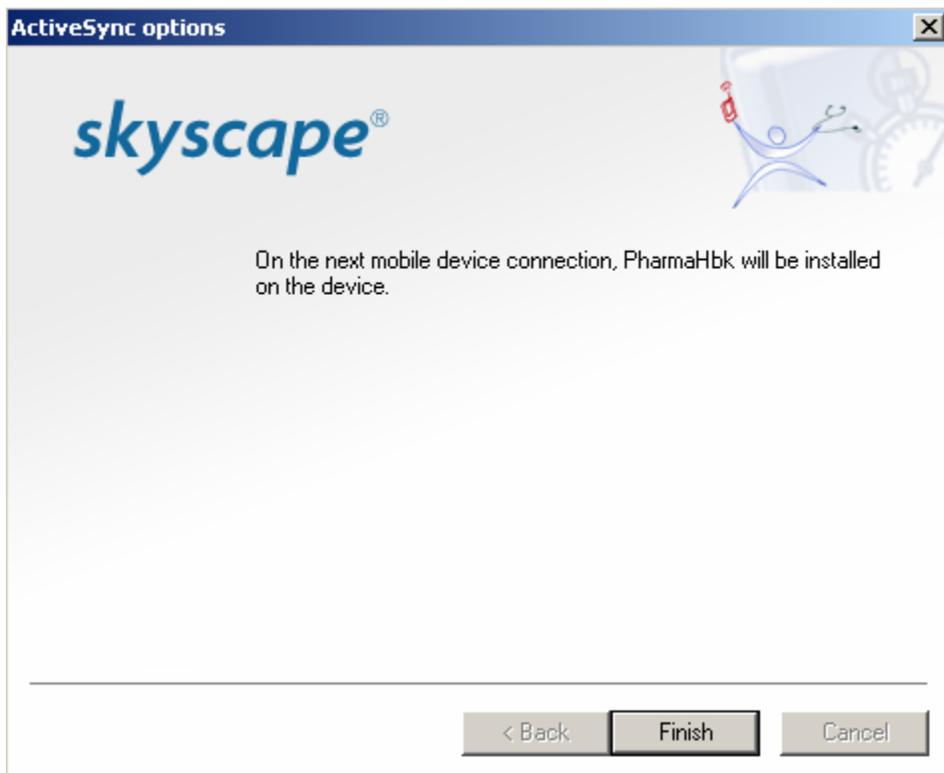
**skyscape**<sup>®</sup>

Please enter the serial number for the product. The serial number will have been provided with the product distribution.

d44d54 - 5d54d5 - 4d5

< Back    Next >    Cancel

21. Click on Finish and performs Activesync"



## 22. Step 3: Install onto your device

If you are using your PocketPC for the very first time, please first make sure that you have installed Microsoft ActiveSync onto your device and your desktop PC.



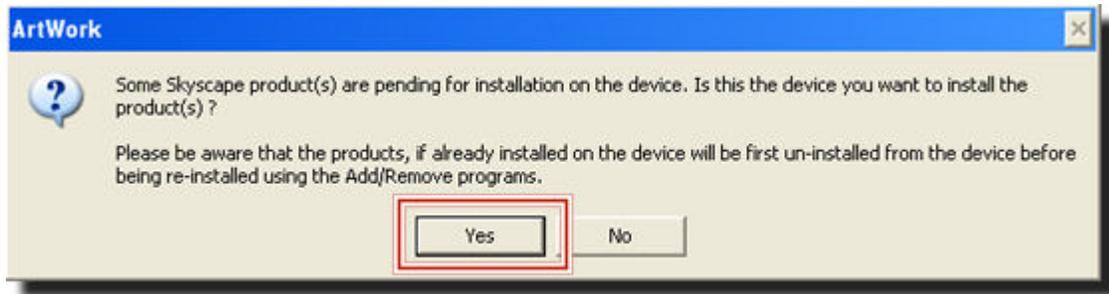
23. If your device is not already hooked up to your desktop through your syncing cable, please do so now.

On your device, click "ActiveSync" from the upper left hand Start menu. Once ActiveSync is running, it should look like this:

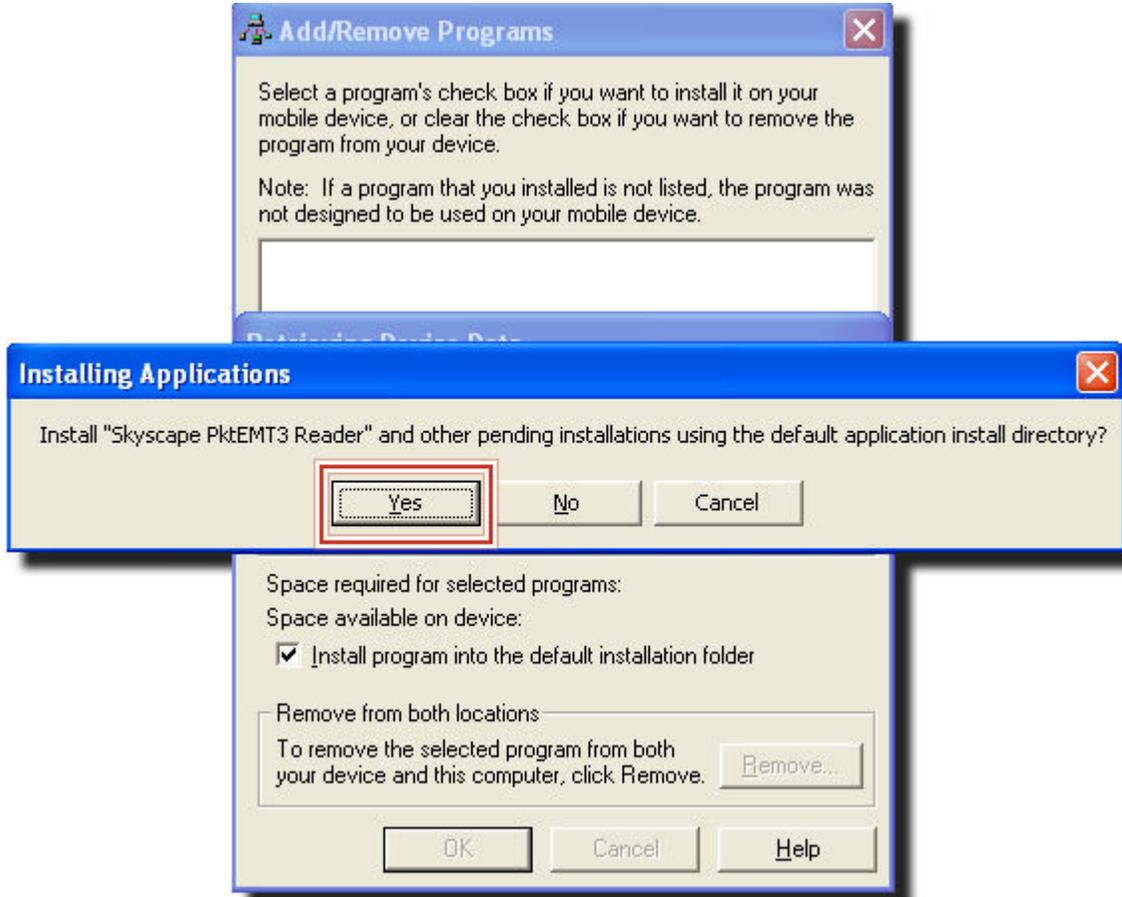


24. From there, your desktop will lead you through a series of prompts.

A Skyscape window will appear on the desktop screen indicating that the product is ready for installation. Click "Yes."



25. If you want to install to the main memory of your device, please click "Yes." However, if you would like to install it to a card, click "No" and select your card from the list that comes up. If your device is running Windows Mobile, your device will give you the choice to install either to the main memory or the card later on in the installation process.



26. Then, wait while the program installs itself on your device.



27. At the end of the installation, you will see the following prompt:



28. Once it has been fully installed, to access the program, click on the Start menu on your PocketPC and then on "Programs."



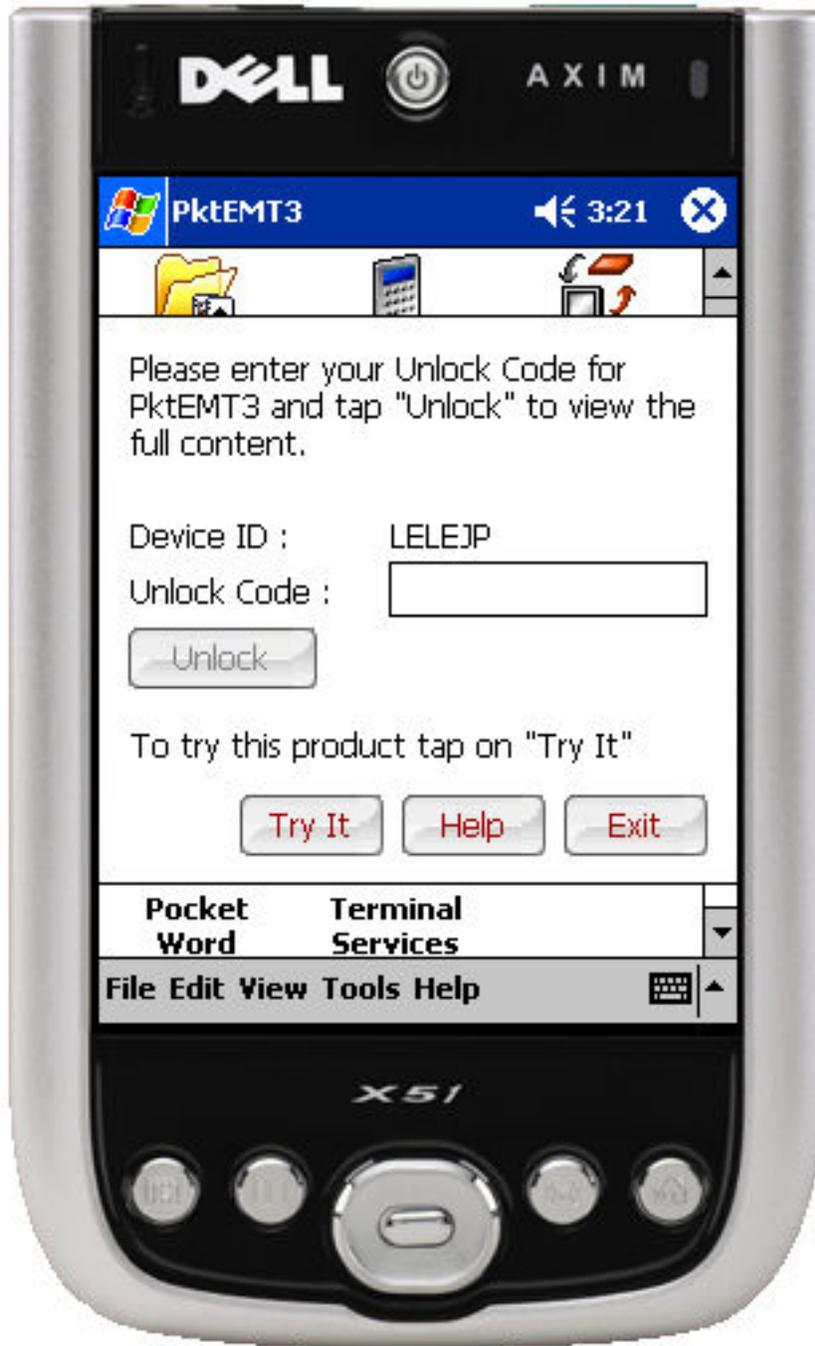
29. When you see the product you installed, select it to open it.



### **30. Register Your Product**

**If you have purchased the product:** If you were connected to the internet at the time of the installation, you most likely will not see this screen. However, if you do encounter this, you will need to register your device to get the Unlock Code. In order to do this, go to [www.skyscape.com/register](http://www.skyscape.com/register). It will prompt you to login. Use the product's Serial Number as shown on your Order Receipt After you open the program on the PDA for the first time, it will prompt you for the Unlock Code. Simply enter it on the line and the product is ready to use!

**If you are using a free trial version of a product:** In our trial versions, most of the content is locked, but you can still view the full index to see what the program covers. Click "Try It." The full content becomes available if you purchase the program and are issued a Serial Number.

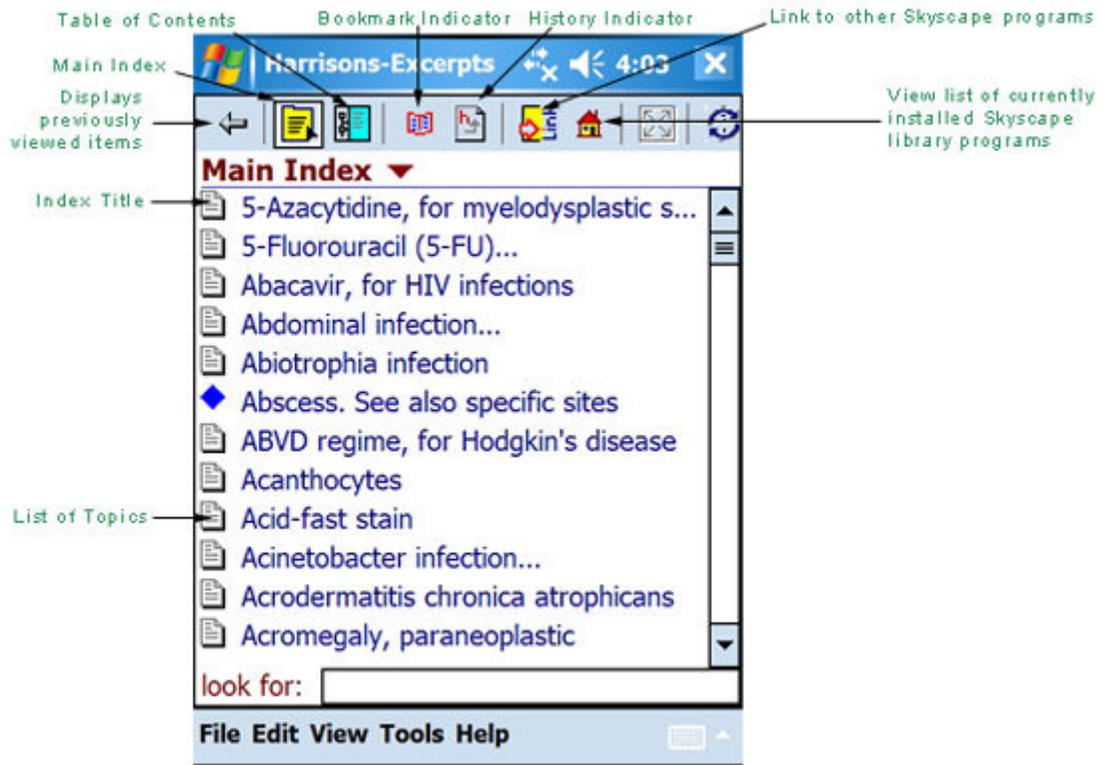


**Congratulations! You've finished the installation process.**

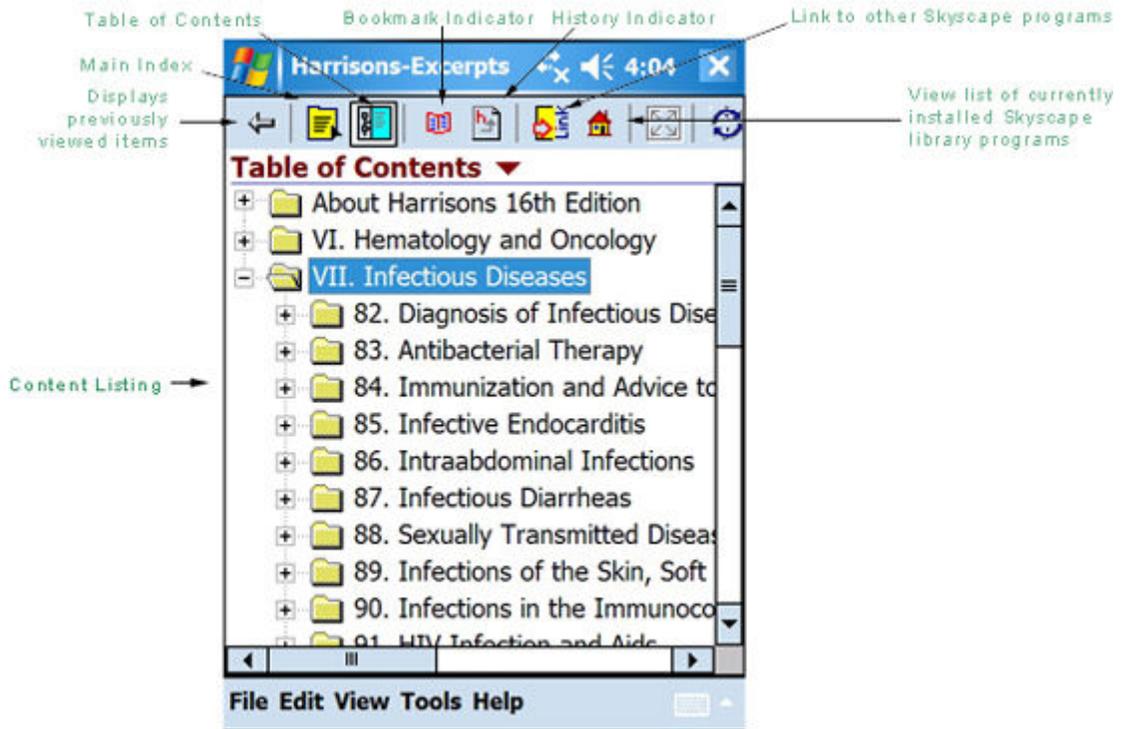
## Learn How to Use Your Product

To learn how to navigate your new product, please refer to the following screen shots:

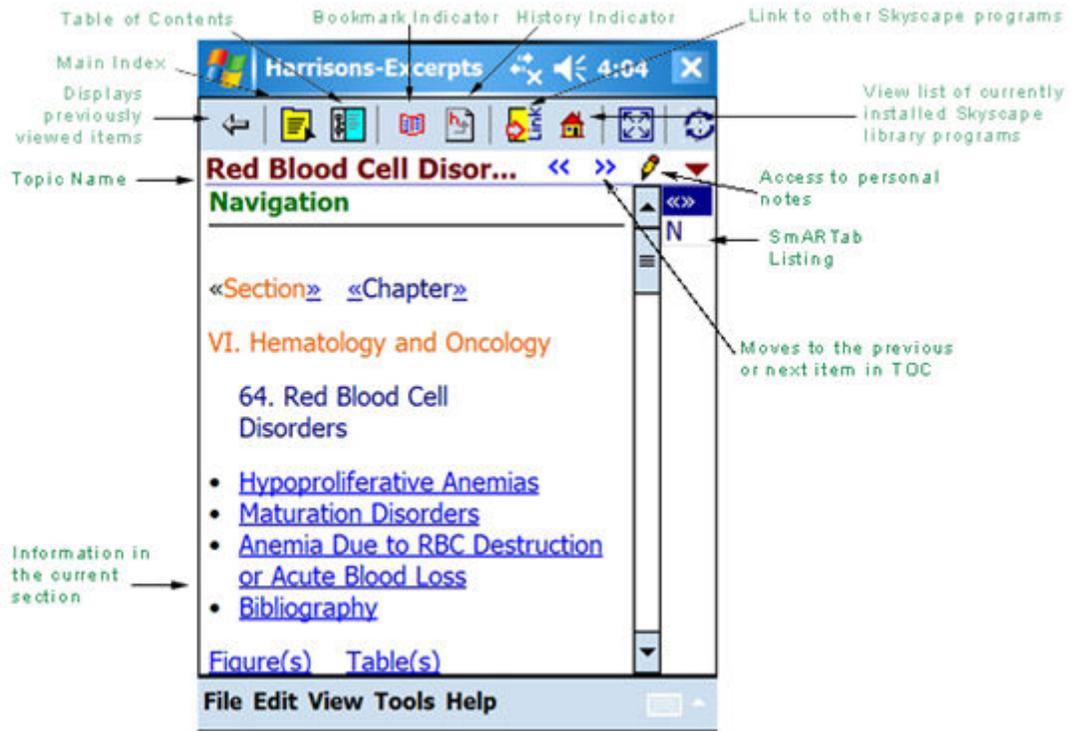
*Windows Mobile: Main Index View:*



*Windows Mobile: Table of Contents View:*



Windows Mobile: Topic View:



Windows Smartphone: Main Index View:

# Main Index

enter in your text here to search

clicking on "options" creates the following menu:

- Back
- History
- BookMark ▶
- Help ▶
- Quit

clicking on "indices" creates the following menu:

- Main Index
- Generic Index
- Brand Index
- Combination Index
- Natural Index
- Therapeutic Index
- Pharmacologic Index
- High Alert Index
- Table of Contents

scroll through list using up and down arrows; press center button to select entry

press to go back to last page

Windows Smartphone: Table of Contents View:

# Table of Contents View

maximize folders by clicking on the plus sign

scroll through list using up and down arrows; press center button to select entry

clicking on "indices" creates the following menu:

press to go back to last page

**Table of Contents**

- Cardiovascular
- Endocrine/Metabolic
- Gastrointestinal
- Hemic/Lymphatic/Immunologic
- Musculoskeletal
- Nervous

**Indices**

- Main Index
- USPTFSR Index
- Medication Index
- ICD-9-CM Index
- Signs & Symptoms
- Calculator Index
- Table of Contents

Windows Smartphone: Topic View:

# Topic View

clicking on "options"  
creates the following  
menu:

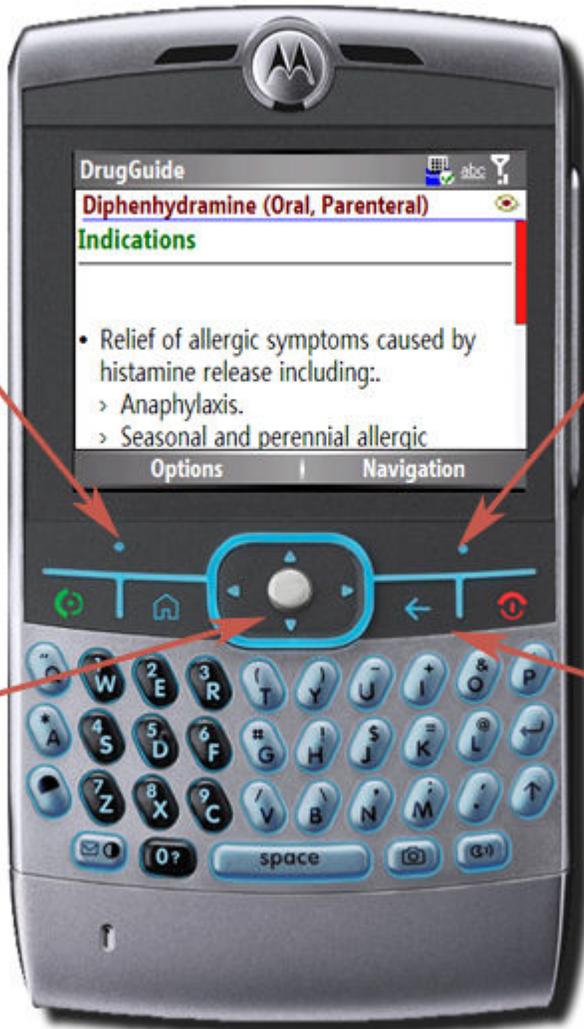
- History
- See Also
- Annotations
- smARTlink
- Bookmark
- Fit to Screen
- Text Size
- Help
- Quit

clicking on "indices"  
creates the following  
menu:

- Back
- Sections (#)
- TOC
- Index
- Next Topic
- Previous Topic

scroll through list  
using up and down  
arrows; press center  
button to select entry

press to go back  
to last page



**Enjoy your product!**