

(Palm OS® for Mac OS)

Installation Instructions

To get started, you will need the following:

- Your Palm device
- Your computer
- Palm Desktop Sync Software
- Skyscape software
- Skyscape serial number
- SD Memory card (recommended)

STEP 1 >> INSTALL device SYNC software onto computer

To install Skyscape onto your device, you will need to first install the device SYNC software onto your laptop/desktop computer. The device SYNC software enables your device and computer to communicate.

Download the latest Palm Desktop Sync Software directly from Palm:

http://kb.palm.com/wps/portal/kb/common/article/33529_en.html

If you already have the device SYNC software installed on your computer please skip to **STEP 2**.

STEP 2 >> DOWNLOAD Skyscape software onto computer

Once you have the device SYNC software installed, the next step is to download the Skyscape Software onto your computer.

Note: Please perform a device SYNC prior to installing Skyscape software. This will establish communication between your computer and device.

1. Download the product.zip file (E.g. 5MCC.zip) from your subscriptions under My Account on www.skyscape.com or from the link on your receipt
2. Save the file to your computer desktop
3. It will automatically unzip and create a folder labeled with the product name. NOTE: If you are prompted to supply a destination folder name, choose a name you are likely to remember (such as Skyscape). When the unzipping completes, files will be created in this folder.
4. Open the Palm desktop (ex: Click on Go menu | Choose Applications | Choose Palm | Choose Palm Desktop – if you didn't install the Palm desktop into Applications then you won't find it here).
5. Click on the HotSync® pull down menu at the top of the Palm Desktop software.
6. Choose "Install handheld files" from the menu that appears.
7. Verify the "User id" is the same as your Hotsync ID.
8. Open the Skyscape (ex: 5mincc) folder on your desktop – this is the folder created in step 3.
9. Drag the Palm Install Files Folder to the "Install Handheld Files" window
10. If you have a memory card then click the "Change Destination button" – select only the files that end in PDB to move to the expansion memory. The files that end in .PRC must stay on the main handheld memory.
- 11.
12. Click OK out of Change destination window.

STEP 3 >> SYNC your device with computer

Once the Skyscape software is installed onto your computer, sync your device once more. The device SYNC operation will transfer the files you just installed on your computer to your device.

Need Support? Contact Skyscape Support

Online chat connects you "live" with a support team member, 24 x 7 x 365.

<http://www.skyscape.com/support/SupportHome.aspx>

Email us at any time using this short, convenient form <http://www.skyscape.com/help/default.aspx>

Phone us at 508-460-6500 option 3

Phone support offered 8:30 am - 5:30 pm Eastern (U.S.) Time, Monday through Friday