

(Palm OS®)

Installation Instructions

To get started, you will need the following:

- Your Palm device
- Your computer
- Palm Desktop Sync Software
- Skyscape software
- Skyscape serial number
- SD Memory card (recommended)

STEP 1 >> INSTALL device SYNC software onto computer

To install Skyscape onto your device, you will need to first install the device SYNC software onto your laptop/desktop computer. The device SYNC software enables your device and computer to communicate.

Download the latest Palm Desktop Sync Software directly from Palm:

http://kb.palm.com/wps/portal/kb/common/article/33529_en.html

If you already have the device SYNC software installed on your computer please skip to **STEP 2**.

STEP 2 >> DOWNLOAD Skyscape software onto computer

Once you have the device SYNC software installed, the next step is to download the Skyscape Software onto your computer.

Note: Please perform a device SYNC prior to installing Skyscape software. This will establish communication between your computer and device.

If you purchased your software from Skyscape.com:

1. Go to www.skyscape.com/register and log in to your Skyscape account.
2. The installation wizard will take you through the process of installing and registering your product

If your software is on CD-ROM:

1. Insert the CD-ROM into your computer.
2. The installation software will start running automatically.
3. Follow the simple instructions for completing the download and registering your product.

STEP 3 >> SYNC your device with computer

Once the Skyscape software is installed onto your computer, sync your device once more. The device SYNC operation will transfer the files you just installed on your computer to your device.

Need Support? Contact Skyscape Support

Online chat connects you "live" with a support team member, 24 x 7 x 365.

<http://www.skyscape.com/support/SupportHome.aspx>

Email us at any time using this short, convenient form <http://www.skyscape.com/help/default.aspx>

Phone us at 508-460-6500 option 3

Phone support offered 8:30 am - 5:30 pm Eastern (U.S.) Time, Monday through Friday